

Job Title	Housing First Worker		
Team	Mid-Sussex Outreach	Reports to	Rough Sleeping Team Manager
Department	Operations	Location	Mid-Sussex and district
Direct Reportees	Y/N If yes number:	Flexibility for home working	Y/N
Budget responsibilities	Y/N		

Key Responsibilities

Client Support

- Based primarily in Mid-Sussex but must be able to travel throughout the district, the Housing First Worker (HFW) will lead on providing intensive wrap around support to a small caseload of clients who have been housed through the housing first approach.
- Work closely with agencies in the statutory and voluntary sector, the HFW will ensure that clients accommodated through housing first, have access to appropriate support, to allow them to both sustain their accommodation and thrive in the local community.
- Engaging with clients who have a history of disengaging from services, using a variety of techniques and approaches to build a relationship and develop a strengths based support plan. The HFW will seek to meet each individual clients needs in supporting them to reach their personalised goals, make informed decisions and achieve a greater level of stability and independence.
- The HFW will be expected to observe and respect the client's dignity, privacy and independence as far as practical, whilst promoting responsibility and harm minimisation.

. Key Responsibilities – Monitoring

- Maintain individual, up to date and accurate client data by inputting into information on to database.
- Produce reports on service outcomes and provision for funders and in house quarterly reviews.
- Collate and report on quantitative and qualitative data. Including case studies and key performance indicators.
- Provide accurate and timely financial returns.

Compliance with Organisational policies and regulatory requirements

- Abide by Turning Tides' policies and procedures and regulatory requirements at all times and in particular:
 - Health and Safety
 - Adult and Child Safeguarding, Professional Boundaries
 - DPA and Data Management
- Ensure all service policies and procedures are regularly reviewed and well embedded.
- Play an active part in the development and implementation of organisational wide policies and procedures.

Equality and Diversity

- Promote and embed a proactive approach to equality and diversity – by example and in management approach
- Participate in equalities impact assessment and review as required.

General

- Maintain personal development including participation in performance reviews and training.
- Undertake any other reasonable duties required by the management team
- Maintain at all times the ethos of Turning Tides.

Specification

Candidates will be assessed based on the following criteria.

Knowledge and Experience

Criteria
Good knowledge of housing and homelessness issues.
Understanding of Psychologically Informed Environments and the principles of Housing First.
Experience of delivering support to vulnerable people with multiple and complex needs.
Good knowledge of mental health, personality disorders, alcohol, drugs and issues around addiction and relapse management.

Skills and abilities

Criteria
Confidence in motivating and inspiring clients to make positive life changes.
Ability to negotiate effectively with key stakeholders, including agency partners.

Specific Job Requirements

Criteria
A full, clean driving license would be an advantage and use of a roadworthy vehicle.